# FREQUENTLY ASKED



#### What are STETZER ZER™ Riters (Graham-Stetzer Riters) for?

STETZER/ZER\*\* Riters remove or reduce high-frequency pollutants from the electrical wiring in your home, school or business.

#### How can I tell if I need STETZER ZER™ Filters?

If you and your neighbours have electrical equipment connected to electric outlets you need STETZERIZER<sup>10</sup> Filters. The STETZERIZER<sup>10</sup> Microsurge Meter can be used to determine exactly how many Filters you will need.

#### How many 240 Volt STETZER ZER™ Filters do I need in Europe or Australasta?

It usually takes 15 Fiters to effectively "clean up" the average European or Australasian home. Homes with more electrical equipment (e.g. computers, printers, fax machines, televisions) may require more Fiters. Mew our Fiter installation instruction sheet for more information.

## How many 1 10 Volt STETZERIZER™

Filters do I need in North America?

It usually takes 20 Filters to effectively "clean up" the average US or Canadian home. Homes with more electrical equipment (e.g. computers, printers, fax machines, televisions) may require more Filters. View our US Filter installation instruction sheet for more information.

What is the lifespan of STETZERIZER™ Filters?

STETZERIZER™ Fiters are not like oil filters that fill up with use.

They are an electronic component and should list a lifetime.

#### Do I need an electrician to install STETZERIZER™ Riters?

No. STETZER|ZER" Filters are designed so that anyone can install them. Simply plug the Filters into an electrical outlet or power strip.

### How do I Install STETZER ZER™ Filters in my home?

View our Filter Installation Instructions sheet for more information.

# I plugged in a STETZER ZER™ Filter and there was a spark. Is this normal?

Yes, it is normal for the Filters to spark when being plugged in.
This should not hurt you, your electrical equipment or the Filters.

#### What are the design criteria for STETZER ZER™ Microsurge Meters?

Microsurge Meters were specifically designed as a companion to the STETZER/ZER\* Filters. The Meters measure the level of harmful electromagnetic "energy" present. Their primary use is as a quide to effective STETZER/ZER\* Filter installation.

Microsurge Meters are low cost and robust. They are easy to use by non-technical people. The Meters were designed to measure harmonics and other high frequency "energy" present. These are the frequencies most detrimental to human health. The Meters effectively ignore the effects of 50/60Hz power and other lower, less harmful frequencies.

#### What do the STETZER ZER™ Microsurge Meters measure?

Specifically, the Meter measures the average magnitude of the changing voltage as a function of time (dV/dt). This naturally emphasizes transients and other high frequency phenomena that change rapidly with time. The measurements of dV/dt read by the Meter are defined as GS (Graham-Stetzer) units as no standard term is available. GS units are a measure of "harmful energy" which is a function of frequency or, more generally, rate of change of voltage with time or dV/dt.